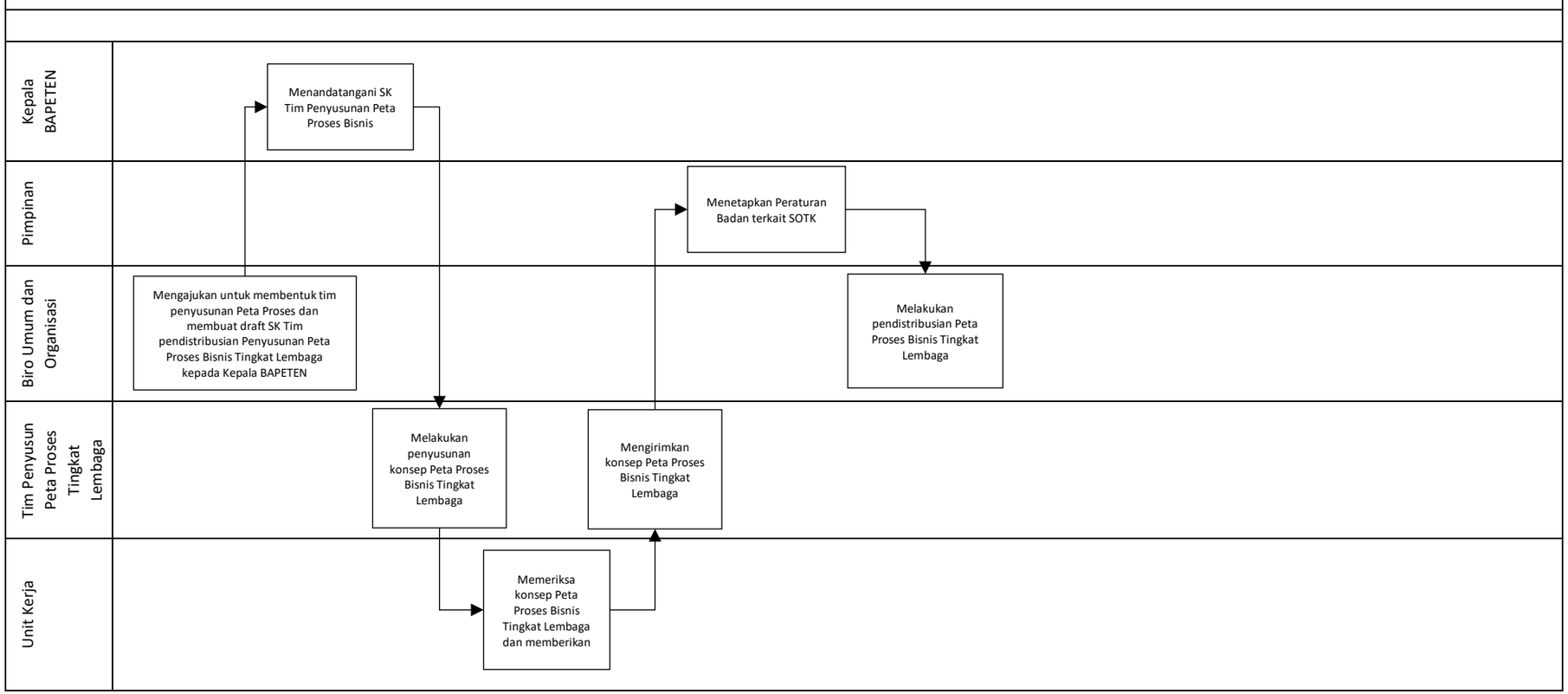BPTN-11.02.CFM.04 Peta Proses Bisnis Tingkat Lembaga